



# GRIFFIN SERVICE.com

A/C • PLUMBING • ELECTRIC



## NO BS GUARANTEES

### When Griffin Service started,

we had zero local track record, so homeowners had no proof they could trust us. We decided to provide special assurances that they would love their experience and results, and the No BS Guarantees were born.

**Fast forward to today.** Now, we have dozens of expert associates, hundreds of 5-star reviews, and thousands of amazing local clients. But we still have the same promise of our No BS Guarantees.



### NO MESS

We understand that most homeowners fear that when a contractor works in their home that they will make a mess or even worse, possibly damage their home. That is totally unacceptable.

You deserve better, so we back it up by guaranteeing we will leave your home better than we found it or we will pay for a cleaning service to come to your home and clean it.



### NO LEMONS

We recognize that manufacturers aren't perfect, and that not every unit is 100% perfect, 100% of the time. While it's very, very rare to have a significant issue with the high-quality systems we install, we guarantee

you'll never be stuck with a "lemon" product. If your AC/HP compressor fails twice in the first 5-years, we will replace the outside unit for free. If your furnace heat exchanger fails in the first 10 years, we will replace the furnace for free.



### NO REGRETS

We recognize the work we perform is complex, and that questions, tweaks, adjustments may potentially arise after we've completed your project. Our passion and purpose are nothing less than your 100% satisfaction. Within

the first 90 days following installation, we will cheerfully return and do whatever it takes to ensure you are happy with your investment, including removing the systems and refunding your money towards a different model if necessary.



### NO SURPRISES

We know that it's all too common in the contracting business to agree on a price, then be pressured into a "change order" last minute or during the installation. It's frustrating, and often unfair to the homeowners.

We guarantee, unless an exception is noted in the agreements, there will be no price changes to the scope of work we agreed upon.



### BEST PRICE

We want you to have 100% peace of mind that you are getting the best price on a high-quality system installed by top industry experts. Anyone can make something cheaper by cutting corners, so all we ask is that you do an "apples-

to-apples" comparison. We promise you will not find a licensed, certified contractor, with background-checked associates, to provide you a comparable installation, including all our No BS and all other written guarantees, for less money. If you do find any company that publishes a lower price, along with comparable written guarantees, plus background-checked associates, we'll happily meet their price and give you a \$100 Griffin gift card.

**904.299.5050**

**GriffinService.com/NoBS**